

Action Plan for the Directorate of Health 2015–2016



Embætti
landlæknis
Directorate of Health

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Our vision

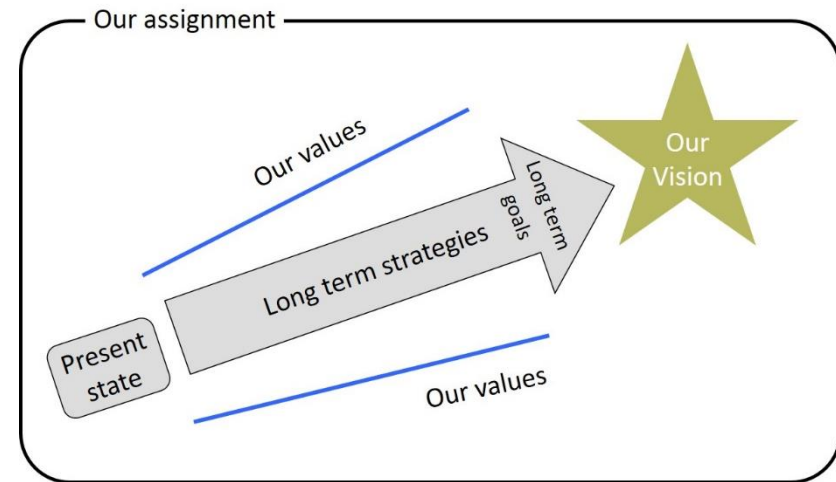
Health and well-being based on health promotion, disease prevention as well as accessible and safe health care supported by the best knowledge and experience available at any given time.

Our function

To promote high-quality and safe health care, health promotion, and effective disease prevention measures.

Our values

Integrity – Professionalism – Progress



Here and now 2015 – internal factors

- Extensive specialist knowledge and know-how
- Employee level of satisfaction is lower than a year ago
- The DH organisational chart is unclear
- Long-term strategies of DH activities are ambiguous
- Too many projects in progress at any given time
- Financial constraints
- Many databases not designed to enable quick data analysis; incomplete data
- Inadequate security of office building
- Accessibility for disabled persons inadequate
- Reception facilities for staff and guests of the DH unsatisfactory

Here and now 2015 – external factors

- Health policy is vague
- The role of health care institutions is not clearly defined
- The role of state institutions within the health care system is not sufficiently well defined
- The Primary Health Care of the Capital Area lacks efficiency
- Services of specialist physicians outside the capital area are not equally distributed
- Issues regarding physical facilities of Landspítali University Hospital are yet to be resolved
- Merger of health care institutions offers possibilities for improvement
- We are bound by international agreements on communicable disease control
- Growing interest by local authorities in health promotion

Long-term strategies 2015–2016

Increased safety and improvement of the health care system	Encouragement and support for health promotion	Surveillance and response by communicable disease control	Inner activities focused on the DH's long-term strategies
Strategies	Strategies	Strategies	Strategies
<ul style="list-style-type: none"> Promote and increase supervision Provide advice to health authorities and health care providers Implement an integrated electronic health record and the electronic personal health record VERA 	<ul style="list-style-type: none"> Support local authorities in their health promotion initiatives Activate, support and promote the role of primary health care in health promotion work Employ local public health indicators 	<ul style="list-style-type: none"> Ensure access to reliable health data and the communication of these data Activate the primary health care sector in implementing communicable disease control Emergency response plans 	<ul style="list-style-type: none"> Introduce organisational culture that supports continuous improvements and day-to-day management A healthy workplace Responsible financial planning and operation within preset budget limits
Proposed Action	Proposed Action	Proposed Action	Proposed Action
<ul style="list-style-type: none"> New Division of Supervision Prioritise audits Define standards Utilise complaints and incidents in supervisory work Systematic analysis of data to support work at the DH Systematic implementation of integrated electronic health records and the electronic personal health record VERA A review of strategies and functions of health institutions 	<ul style="list-style-type: none"> Define and publish local public health indicators Define the DH's advisory function Establish co-operation between the DH, the Icelandic Health Insurance and the primary health care sector Interactive website and app for health promotion 	<ul style="list-style-type: none"> Define data and information technology Education and information to regional head physicians Define and prioritise emergency response plans 	<ul style="list-style-type: none"> Review financial plan to reduce costs while complying with long-term strategies Introduce a system of Gemba walks ("go see for yourself") Increase cross-divisional team work Define a healthy workplace in cooperation with staff members